



#Mercian17 *In Libraries We Trust*

Dave Palmer

Parallel Session #9

*Building Trust and Engagement with Students Through Activities Which Link Specific Library Enquiries to Communications and Publicity*

Dave has worked in a variety of roles since joining the University Library back in 1992. The last year has seen Dave change from his previous role as an Information Assistant, to join the recently formed dedicated enquiries team, bringing 25 years of experience to the team

