



#Mercian17 *In Libraries We Trust*

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Parallel Session #4

Do They Trust Us, Do We Trust Them? Key considerations for developing and maintaining trust in the academic writing support service at Lincoln

I've worked at the University of Lincoln Library since November 2000. For the past five years, my main role has been as an Academic Subject Librarian for English and History. My role expanded in 2014 to include four hours a week working in Academic Writing Support. I am passionate about helping students to write successfully at university level, particularly in terms of increasing their awareness about what is expected from them at this level. I also teach on a first year English BA module 'Introduction to Literary Studies' which gives me a valuable insight into students' approaches and concerns about writing at university.

